



WEAVER PRIMARY SCHOOL
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Dear Parents,

This is a difficult letter to write in these unusual and uncertain times but it has been brought to my attention that there are some unhelpful, hurtful and untrue comments being posted by parents on year group What's App and FB sites. These posts are upsetting for staff, governors and for other parents to read. I have been contacted by several concerned parents about the upsetting content of some of these posts and as a result of having seen some of them myself, I wanted to address the issue of social media posts with you. Whilst we certainly haven't got everything right throughout the lockdown, I don't know of any school which has!

Let me assure you that all staff are working hard doing their best in teaching our children, looking after home learning, supporting their pupils online, keeping pupils safe, planning for a wider return to school and caring for their own children and families at home. Like many people across the country, staff are also dealing with the impact and aftermath of the pandemic and its effect on themselves and their families and friends. Reading hurtful comments and being told that they are not doing enough to support their pupils is disappointing and untrue. Remember too that other staff members are also part of these social media groups and are concerned and upset for their colleagues when undue criticism is made!

If you have a grievance with the school or a class teacher, in the first instance, please contact the teacher in question and give them the opportunity to discuss your worries and issues and to reassure you or put things right if need be. This can be through the school e mail addresses for each teacher or a phone call to the school office. If you do not receive a response within 24 hours (except weekends when staff deserve a break) then please contact me either by telephone or e mail at head@weaver.cheshire.sch.uk and raise your concerns in person before taking to social media. Remember too that just because an email has been sent it may not have arrived and you need to check inboxes and junk mail too. Issues can usually be sorted out quite quickly.

This pandemic is not of our making and like you, we are working our way through it as best we can. There has been no blueprint as to how schools should operate and we have been finding our way through the situation on a largely, day by day basis in line with the latest round of advice.

We are aware that, for most of you, your children have been at home for a considerable time now but we have worked within the government guidance given to us on a daily basis and within our own staffing limitations, to make sure that your children are supported and safe! We will continue to do so and hope to see all pupils back at school before we break for the summer.

Kind Regards

Mrs Gill Price
Head teacher



INVESTOR IN PEOPLE